

State of Iowa Direct Victim Service Programs

Receiving funding through the Crime Victim Assistance Division

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Comprehensive Domestic Abuse Services

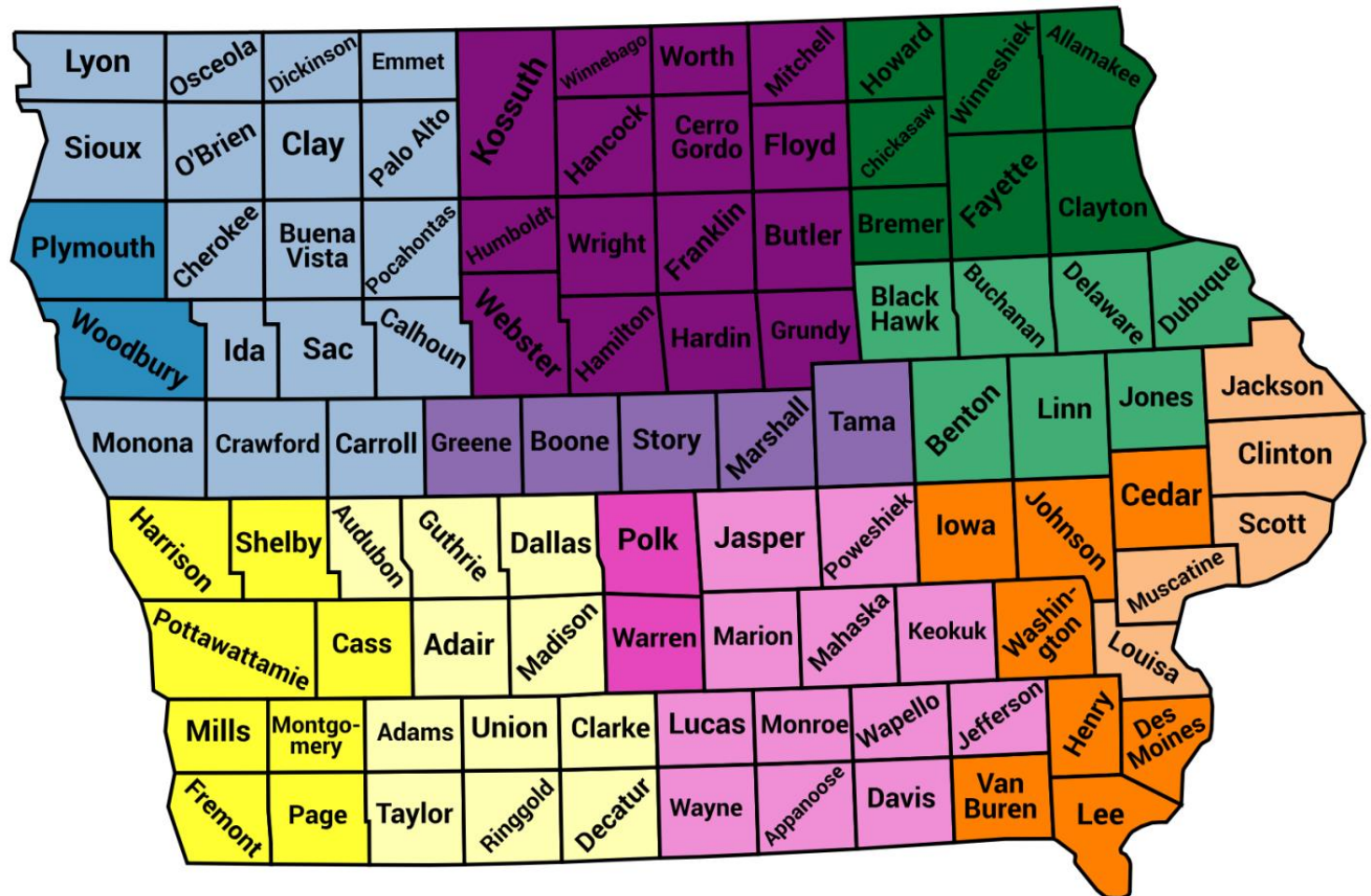
Map by Region

Comprehensive Domestic Abuse Services

- CSADV
- Family Crisis Centers
- Crisis Intervention Service
- ACCESS
- Helping Services
- Waypoint
- Catholic Charities
- CIAC
- Children & Families of Iowa
- Family Crisis Center
- DVIP
- Family Resources



Regions by Colors

- Blue = Region 1
- Purple = Region 2
- Green = Region 3
- Yellow = Region 4
- Pink = Region 5
- Orange = Region 6




What does “comprehensive services for domestic abuse” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one comprehensive domestic abuse service provider.**
- The **regions and service areas** (which counties providers cover) for the different victim service agencies are detailed on the **map above**.
- **Domestic abuse comprehensive services can provide the following services:**
 - Emergency **crisis response**
 - **24/7 crisis line**
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors and their family members
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources

REGION 1 – DOMESTIC ABUSE COMPREHENSIVE SERVICES			
Organization	Counties Covered	Contact Info	Logo
Council on Sexual Assault & Domestic Violence (CSADV) <i>Sioux City</i>	Plymouth, Woodbury	Crisis line: 1.800.982.7233 csadvsiouxland.org	
Family Crisis Centers (FCC) <i>Sioux Center</i>	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Pocahontas, Sac, Sioux	Crisis line: 1.800.382.5603 familycrisiscenters.org/	


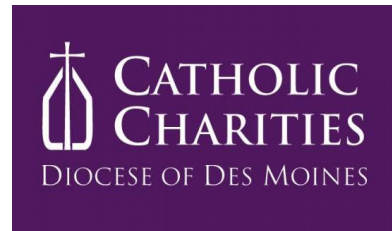
REGION 2 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
ACCESS <i>Ames</i>	Boone, Greene, Marshall, Story, Tama	Crisis line: 855.983.4641 assaultcarecenter.org	
Crisis Intervention Service <i>Mason City</i>	Butler, Cerro Gordo, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Mitchell, Webster, Winnebago, Worth, Wright	Crisis line: 1.800.479.9071 cishelps.org	



REGION 3 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Helping Services for Youth & Families – Domestic Abuse Resource Center <i>Decorah</i>	Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard, Winneshiek	Crisis line: 1.800.383.2988 helpingservices.org	 HELPING SERVICES for Youth & Families
Waypoint <i>Cedar Rapids</i>	Black Hawk, Benton, Buchanan, Delaware, Dubuque, Jones, Linn	Crisis line: 1.800.208.0388 waypointservices.org	 WAYPOINT



REGION 4 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Crisis Intervention & Advocacy Center (CIAC) <i>Adel</i>	Adair, Adams, Clarke, Dallas, Decatur, Guthrie, Madison, Ringgold, Taylor, Union	Crisis line: 1.800.400.4884 supportingsurvivors.org	 Crisis Intervention & Advocacy Center Empowered • Safe • Respected • Free Believed • Independent • Strong Successful • Valued • Yourself
Catholic Charities <i>Council Bluffs</i>	Audubon, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	Crisis line: 1.888.612.0266 https://www.catholiccharitiesdm.org/our-services/domestic-violence-shelter/	 CATHOLIC CHARITIES DIOCESE OF DES MOINES

REGION 5 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Children & Families of Iowa (CFI) <i>Des Moines</i>	Polk, Warren	Crisis line: 515.243.6147 http://cfiowa.org/programs/domestic-violence/	 children & families of iowa
Family Crisis Center <i>Ottumwa</i>	Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne	Crisis line: 1.800.464.8340 ottumwacrisiscenter.org	

REGION 6 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Domestic Violence Intervention Program (DVIP) <i>Iowa City</i>	Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington	Crisis line: 1.800.373.1043 dvipiowa.org	
Family Resources <i>Davenport</i>	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	 FAMILY RESOURCES

Comprehensive Sexual Abuse Services

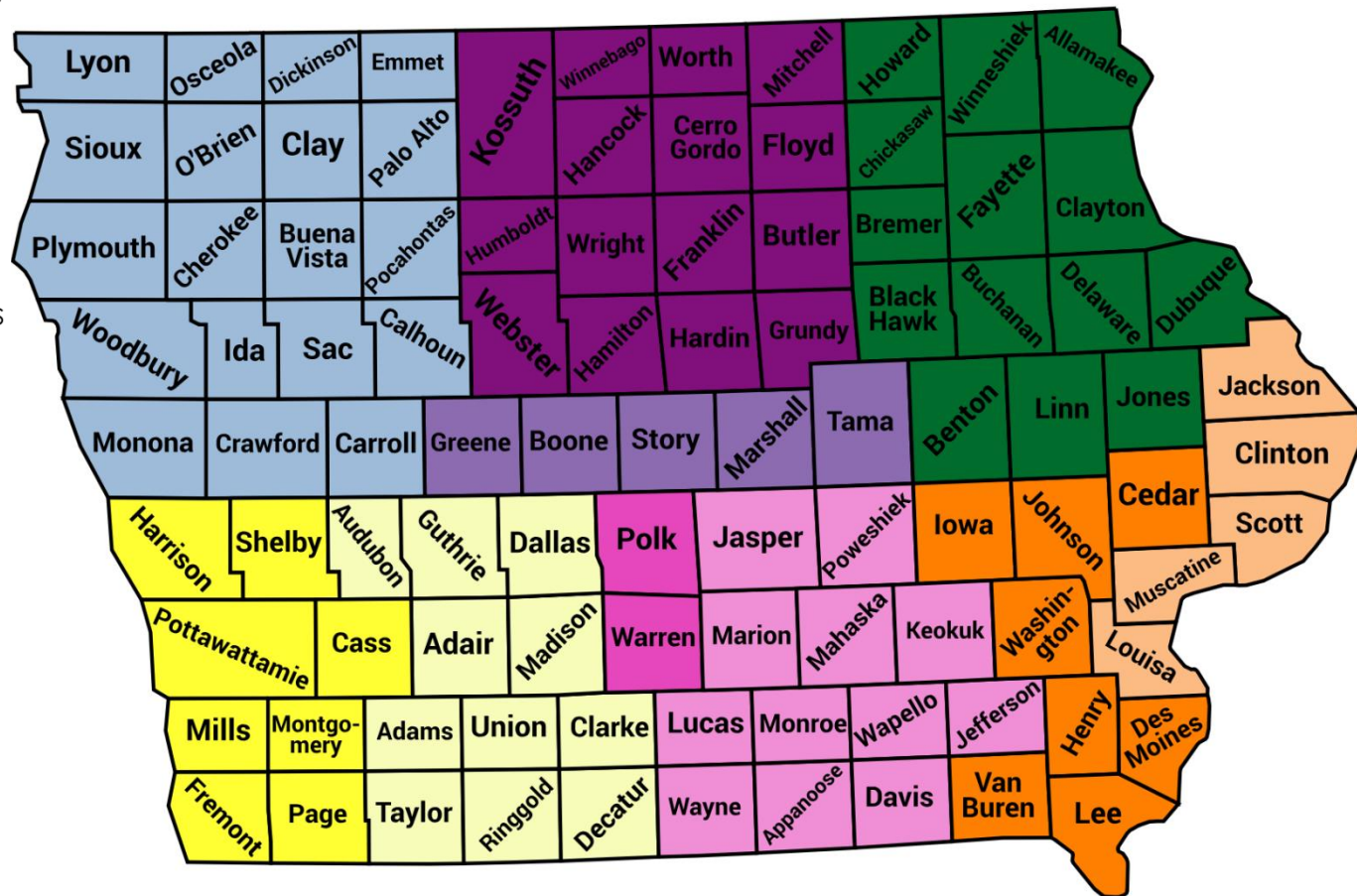
Map by Region

Comprehensive Sexual Abuse Services

- CAASA
- Crisis Intervention Service
- ACCESS
- Riverview Center
- Catholic Charities
- CIAC
- Polk County Crisis & Advocacy Services
- Crisis Intervention Services
- RVAP
- Family Resources

Regions by Colors


- Blue = Region 1
- Purple = Region 2
- Green = Region 3
- Yellow = Region 4
- Pink = Region 5
- Orange = Region 6





What does “comprehensive services for sexual abuse” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one comprehensive sexual abuse service provider.**
- The **regions and service areas** (which counties providers cover) for the different victim service agencies are detailed on the **map above**.
- **Sexual abuse comprehensive services may provide the following services:**
 - Emergency **crisis response**
 - **24/7 crisis line**
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors and their family members
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources


REGION 1 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Centers Against Abuse & Sexual Assault (CAASA) <i>Spencer</i>	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Woodbury	Crisis line: 1.877.362.4612 caasaonline.org	



REGION 2 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
ACCESS <i>Ames</i>	Boone, Greene, Marshall, Story, Tama	Crisis line: 1.800.203.3488 assaultcarecenter.org	
Crisis Intervention Service <i>Mason City</i>	Butler, Cerro Gordo, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Mitchell, Webster, Winnebago, Worth, Wright	Crisis line: 1.800.479.9071 cishelps.org	



REGION 3 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Riverview Center <i>Dubuque</i>	Allamakee, Black Hawk, Benton, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, Winneshiek	Crisis line: 1.888.557.0310 riverviewcenter.org	



REGION 4 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Crisis Intervention & Advocacy Center (CIAC) <i>Adel</i>	Adair, Adams, Clarke, Dallas, Decatur, Guthrie, Madison, Ringgold, Taylor, Union	Crisis line: 1.800.550.0004 supportingsurvivors.org	
Catholic Charities <i>Council Bluffs</i>	Audubon, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	Crisis line: 1.888.612.0266 https://www.catholiccharitiesdm.org/our-services/domestic-violence-shelter/	

REGION 5 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Crisis Intervention Services <i>Oskaloosa</i>	Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne	Crisis line: 1.800.270.1620 stopdvsa.org	
Polk County Crisis & Advocacy Services <i>Des Moines</i>	Polk, Warren	Crisis line: 515.286.3600 https://www.polkcountyiowa.gov/cfys/services/crisis-advocacy-services/	

REGION 6 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Family Resources <i>Davenport</i>	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	
Rape Victim Advocacy Program (RVAP) <i>Iowa City</i>	Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington	Crisis line: 1.800.228.1625 www.rvap.org	

Shelter-Based Services

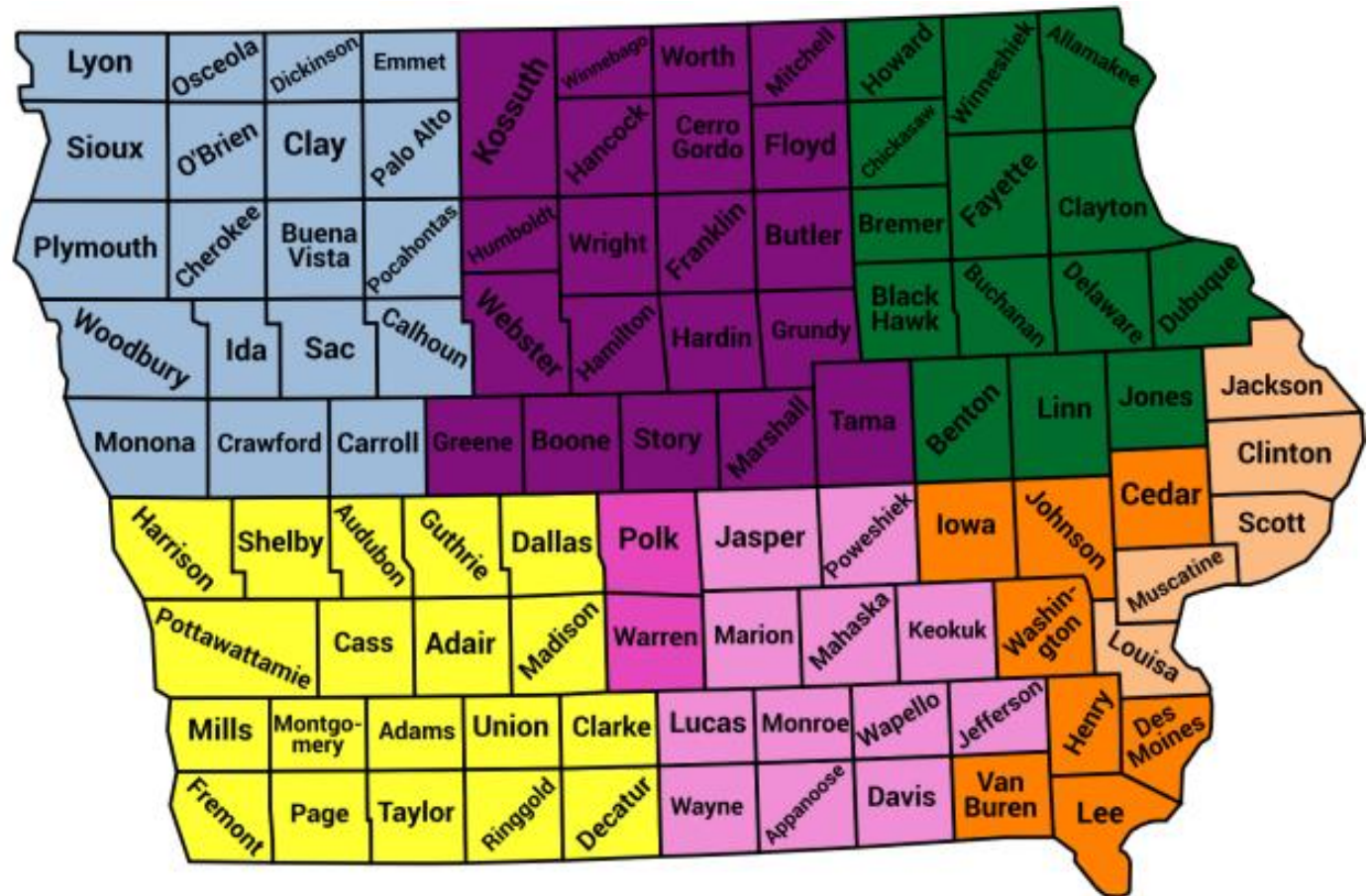
Map by Region

Shelter-Based Services

- CSADV
- DSAOC
- Friends of the Family
- Catholic Charities
- Children & Families of Iowa
- Crisis Intervention Services
- DVIP
- Family Resources

Regions by Colors


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- Purple = Region 2
- Green = Region 3
- Yellow = Region 4
- Pink = Region 5
- Orange = Region 6




What does “shelter-based services” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one shelter-based service provider.** Shelter-based services provide safe emergency shelter and may also offer housing assistance to qualifying survivors.
- The **regions and service areas** (which counties providers cover) for the different victim service agencies who provide shelter-based services are detailed on the **map above**.
- **In addition to emergency shelter and potential housing assistance, these providers may also offer the following services to victims who access their shelter/housing services:**
 - **24/7 crisis line**
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources
 - **Case management** to explore housing, financial, employment, and childcare options
 - **Child advocacy**—meaning age-appropriate counseling and activities for children who have experienced violence


REGION 1 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Council on Sexual Assault & Domestic Violence (CSADV) <i>Sioux City</i>	Safe, temporary shelter for victims of domestic violence/sexual assault and their children. Comprehensive shelter facilities are available in Sioux City with a network of other shelter options across the 19-county service area. There is no waiting list and all services are free and confidential. CSADV also offers a housing program that can assist with locating affordable housing, rental assistance, and other needs that present barriers to housing/self-sufficiency.	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Woodbury	Crisis line: 1.800.982.7233 csadvsiouxland.org	

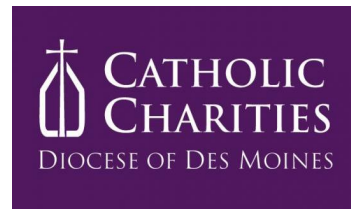
REGION 2 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Domestic/Sexual Assault Outreach Center (DSAOC) <i>Fort Dodge</i>	Crisis-based shelter services and other supportive services, including crisis intervention, safety planning, case management, information and referrals, counseling/support groups, court and medical advocacy, transportation, basic needs, child advocacy, and housing location support.	Boone, Butler, Cerro Gordo, Floyd, Franklin, Greene, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Marshall, Mitchell, Story, Tama, Webster, Winnebago, Worth, Wright	Crisis line: 1.888.356.2006 dsaoc.com	



REGION 3 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Friends of the Family <i>Waverly</i>	Shelter-based services for victims of domestic violence, sexual assault, and human trafficking. Their Friends' House Emergency Safety Shelter is a 21-bed facility staffed by certified victim advocates 24/7. Shelter is in a secure facility in a confidential location. They also offer various housing programs that provide rental assistance and help survivors connect to community resources, develop financial literacy skills, and maintain safe, stable housing.	Allamakee, Black Hawk, Benton, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, Winnebago	Crisis line: 1.800.410.7233 fofia.org	



REGION 4 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Catholic Charities <i>Council Bluffs</i>	Provides safe, confidential living for up to eight families fleeing domestic violence/sexual assault at a time. Large outdoor playground and indoor playroom available for children. Families in shelter are provided individualized case management to help them leave shelter with stable housing, financial stability, and empowerment. Free support groups and classes are also available for survivors.	Adair, Adams, Audubon, Cass, Clarke, Dallas, Decatur, Fremont, Guthrie, Harrison, Madison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Union	Crisis line: 1.888.612.0266 https://www.catholiccharitiesdm.org/our-services/domestic-violence-shelter/	

REGION 5 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Children & Families of Iowa (CFI) <i>Des Moines</i>	Iowa's largest domestic violence shelter located in Polk County. Offers individual counseling, support groups, medical and court advocacy, and resource referrals.	Polk, Warren	Crisis line: 515.243.6147 http://cfiowa.org/programs/domestic-violence/	 children & families of iowa
Crisis Intervention Services <i>Oskaloosa</i>	24-bed emergency shelter for individuals and families who are survivors of domestic and dating violence, and/or sexual assault. Housing advocates assist with identifying and overcoming barriers to permanent, self-sufficient housing. Also offers 2-year transitional housing program that consists of four apartments available to eligible individuals/families who are survivors of domestic and dating violence and/or sexual assault.	Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne	Crisis line: 1.800.270.1620 stopdvsa.org	

REGION 6 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Domestic Violence Intervention Program (DVIP) <i>Iowa City</i>	Offers a 35-bed emergency shelter located in Johnson County for survivors of domestic violence, dating violence, stalking, and human trafficking. Also offers emergency shelter options in 8-county service area. Transitional housing is available in Des Moines County to assist families with housing/rent for an extended period. DVIP also offers resources to assist victims with pets, including on-site kennels, fostering and off-site kenneling while individuals/families seek emergency shelter.	Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington	Crisis line: 1.800.373.1043 dvipiowa.org	
Family Resources <i>Davenport</i>	Provides emergency sheltering and housing assistance. Also offers safety planning, adult and child counseling, medical and legal advocacy, economic advocacy, and group counseling.	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	

Homicide & Other Violent Crime Services

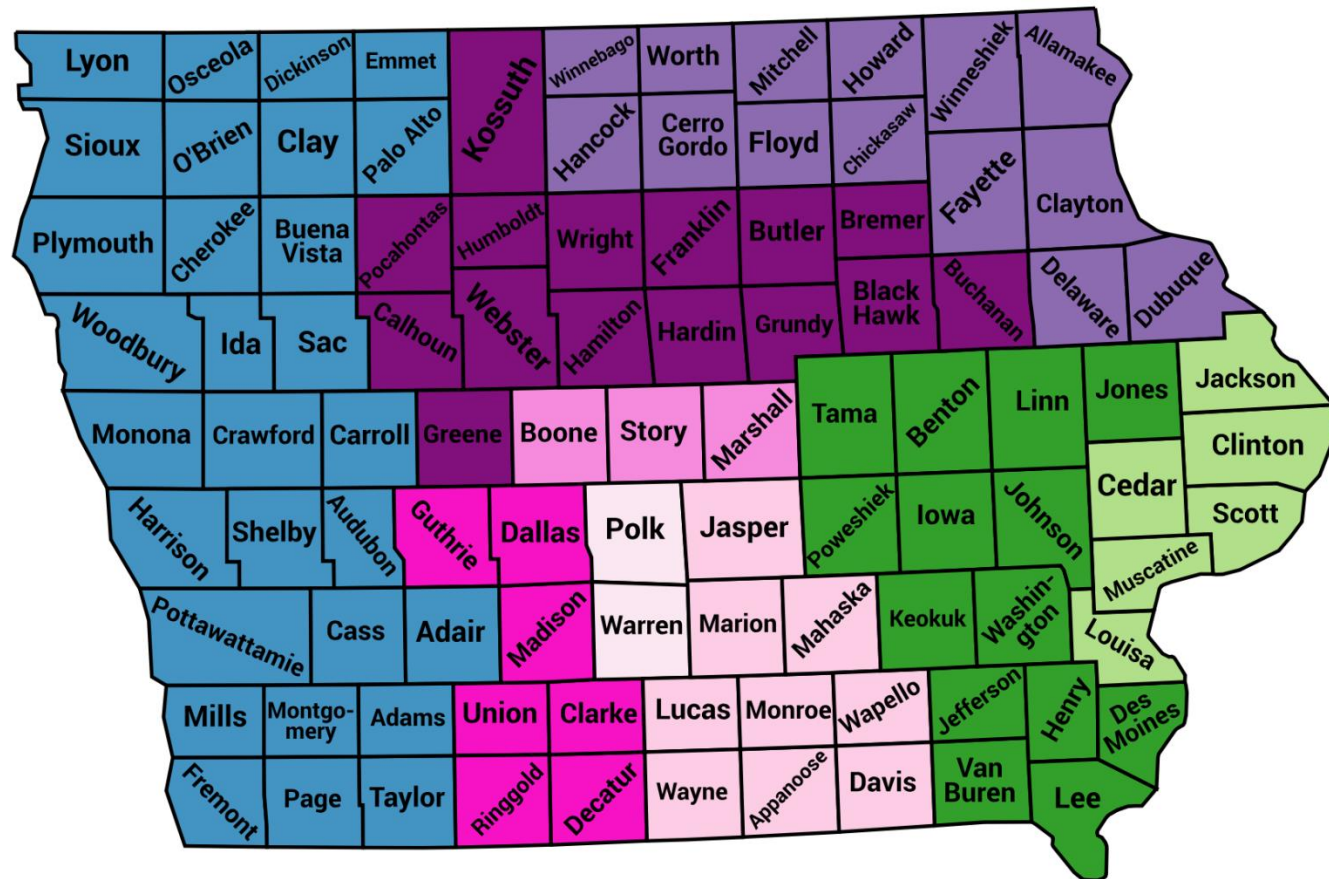
Map by Zones

Homicide & Other Violent Crime Services




- CIAC
- ACCESS
- Crisis Intervention Services
- Polk County Crisis & Advocacy Services
- FCC WISH Unit
- DSAOC
- Crisis Intervention Service
- Horizons
- Family Resources


Regions by Colors


- Pink** = Zone 1
Blue = Zone 2
Purple = Zone 3
Green = Zone 4





ZONE 1 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME

Organization	Brief Description	Counties Covered	Contact Info	Logo
ACCESS <i>Ames</i>	Provides services to victims and survivors of violent crime including advocacy, information and referrals, emotional support, family and individual counseling, and information on crime victim rights.	Boone, Marshall, Story	Crisis line: 1.855.983.4641 assaultcarecenter.org	
Crisis Intervention & Advocacy Center (CIAC) <i>Adel</i>	Provides free and confidential supportive services to survivors of violent crimes. Services include: 24/7 crisis response; counseling and support groups; assistance with funeral and burial planning; assistance with paperwork; information and referral; and criminal/legal; economic and medical advocacy.	Dallas, Guthrie, Madison, Clarke, Decatur, Union, Ringgold	Office: 515.993.4095 supportingsurvivors.org	
Crisis Intervention Services <i>Oskaloosa</i>	Provides information and referrals; counseling and support groups; criminal/legal, economic and medical advocacy.	Mahaska, Marion, Jasper, Lucas, Monroe, Wapello, Wayne, Appanoose, Davis	Crisis line: 1.800.270.1620 stopdvsa.org	



Polk County Crisis & Advocacy Services <i>Des Moines</i>	Provides crisis intervention and on-going supportive services to victims regardless of law enforcement involvement or length of time since the assault or abuse. Services include 24 hour crisis response, connection to Crime Victim Compensation, legal advocacy, counseling, support groups, and referrals.	Polk, Warren	Crisis line: 515.286.3600 https://www.polkcountyiowa.gov/cfys/services/crisis-advocacy-services/	
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ZONE 2 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME				
Organization	Brief Description	Counties Covered	Contact Info	Logo
Family Crisis Centers – WISH Unit <i>Sioux Center</i>	Works with families and survivors of homicide victims and victims and survivors of violent crimes. Helps victims and survivors navigate justice system. Provides 24/7 crisis support, funeral advocacy, liaison with law enforcement/prosecution, assistance with financial compensation forms, safety planning, guidance with media and attention, emotional support, resources and referrals, and others.	Adair, Adams, Audubon, Buena Vista, Carroll, Cass, Cherokee, Clay, Crawford, Dickinson, Emmet, Fremont, Harrison, Ida, Lyon, Mills, Monona, Montgomery, O’Brien, Osceola, Page, Palo Alto, Plymouth, Pottawattamie, Sac, Shelby, Sioux, Taylor, Woodbury	Crisis line: 1.800.382.5603 http://www.familycrisiscenters.org/wish-unit.php	

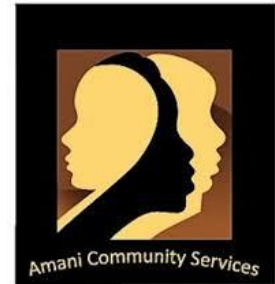

ZONE 3 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME

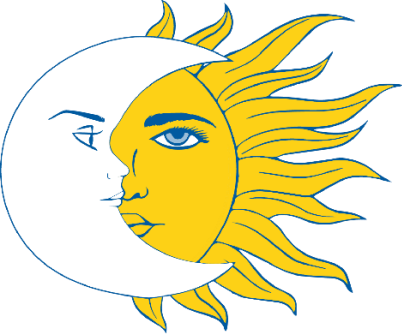

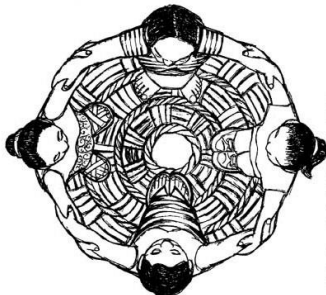
Organization	Brief Description	Counties Covered	Contact Info	Logo
Crisis Intervention Service <i>Mason City</i>	Provides free, confidential services to survivors of homicide victims and violent crimes. Services include 24/7 crisis line, family/individual counseling, legal and medical advocacy, support through criminal justice systems, accompaniment to law enforcement meetings/court proceedings, information and referral, and support groups.	Allamakee, Cerro Gordo, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Floyd, Hancock, Howard, Mitchell, Winnebago, Winneshiek, Worth	Crisis line: 1.800.479.9071 cishelps.org	
Domestic/Sexual Assault Outreach Center (DSAOC) <i>Fort Dodge</i>	Works with individuals and families affected by violent crime. Services include emergency crisis support; funeral planning and emotional support; assistance with Crime Victim Compensation; navigating criminal justice system and accompaniment; liaison with law enforcement/prosecution, medical professionals and funeral homes; homicide survivor support group; and resources and referrals.	Black Hawk, Bremer, Buchanan, Butler, Calhoun, Franklin, Greene, Grundy, Hamilton, Hardin, Humboldt, Kossuth, Pocahontas, Webster, Wright	Crisis line: 1.888.356.2006 Fort Dodge: 515.955.5677 Waterloo: 319.232.6522 https://www.dsaoc.com/homicide-other-violent-crimes-progr	



ZONE 4 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME

Organization	Brief Description	Counties Covered	Contact Info	Logo
Horizons <i>Cedar Rapids</i>	Addresses needs of violent crime victims and families and friends of homicide and vehicular homicide victims, whether or not charges are filed. Benefits include emergency crisis support, facilitating communication between criminal justice system and the victim, court accompaniment, case coordination, assistance with compensation, and post-conviction support.	Benton, Des Moines, Henry, Iowa, Jefferson, Johnson, Jones, Keokuk, Lee, Linn, Poweshiek, Tama, Van Buren, Washington	Office: 319-398-3943 http://www.horizonsfamily.org/how-we-help/community-based-programs/survivors-program/	
Family Resources <i>Davenport</i>	Provides services to survivors of homicide and other violent crimes. Other violent crimes may include: robbery, kidnapping, terrorism, elder abuse, financial exploitation and aggravated assault amongst others. Services include 24/7 emergency crisis response, safety planning, individual counseling, medical and legal advocacy, and group counseling.	Cedar, Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	



CULTURALLY-SPECIFIC PROGRAMS – FY2019




Organization	Brief Description	Counties Covered	Contact Info	Logo
Amani Community Services <i>Waterloo</i>	Amani Community Services is a culturally specific domestic violence and sexual assault agency serving African American survivors in Black Hawk and Linn Counties. Amani can provide personal and legal advocacy, support groups, and children's programs.	Black Hawk and Linn	Waterloo: 319.232.5660 Cedar Rapids: 319.804.0741 24 hour after care line: 1.888.983.2533 www.amani-cs.org	
Deaf Iowans Against Abuse (DIAA) <i>Cedar Rapids</i>	DIAA provides support services to help Deaf victims and their families deal with the trauma of domestic violence, sexual assault, teen dating violence, bullying, stalking, suicide prevention and substance abuse . All services are free and confidential. Services include a crisis line, one-on-one peer counseling, housing advocacy/support, prevention, advocacy, and community education.	Statewide, main office in Cedar Rapids and Outreach Office in Des Moines	24/7 Crisis Hotline: 319.531.7719 24/7 Text Only Line: 515.661.4015 24/7 Email: help@diaaiowa.org https://diaaiowa.org/	

<p>Latinas Unidas por un Nuevo Amanecer (LUNA) <i>Des Moines</i></p>	<p>The mission of LUNA is to empower, educate, and advocate for victims/survivors of domestic violence and sexual assault so that they may build futures free from violence. LUNA provides culturally-specific advocacy services to Latinx victims and educates survivors on various systems (legal, court, law enforcement, etc.).</p>	<p>Statewide, offices in Des Moines and Marshalltown</p>	<p>24/7 Spanish and English Crisis Line: 1.866.256.7668 Des Moines : 515.271.5060 Marshalltown: 319.242.7529 www.lunaiowa.org</p>	
<p>Meskwaki Victim Services Program <i>Meskwaki Settlement/Tama</i></p>	<p>Meskwaki Victim Services exists to increase positive outcomes for Nation women, children, and their families regardless of ethnicity who are survivors of domestic violence and/or sexual assault and provide outreach/prevention services for the community. They provide direct intervention assistance (advocacy, counseling, transportation, crisis assistance), collaboration, outreach, education, and prevention.</p>	<p>Meskwaki Settlement and surrounding area in Tama</p>	<p>24/7 Crisis Line: 855.840.7362 https://www.meskwaki.org/community-services/meskwaki-family-services/victim-services/</p>	
<p>Monsoon Asians & Pacific Islanders in Solidarity <i>Des Moines/Iowa City</i></p>	<p>Monsoon provides culturally-specific services to Asian and Pacific Islander survivors of domestic violence and sexual assault. Services provided include mobile multi-lingual advocates, relief, referrals, resources, individual counseling, and community healing activities.</p>	<p>Statewide, offices in Des Moines and Iowa City</p>	<p>24/7 Crisis Line: 866.881.4641 monsooniowa.org</p>	



Nisaa African Family Services <i>Des Moines/Iowa City</i>	Nisaa provides culturally-specific services to survivors of domestic violence and sexual assault in the African immigrant and refugee communities . Services they provide include crisis advocacy, safety planning, individual/group counseling, court and legal advocacy, immigration assistance, and referrals for additional services.	Statewide, offices in Des Moines and Iowa City	24/7 Crisis Line: 866.881.4641 nisaa-afs.org	
Iowa Safe Schools <i>Des Moines</i>	Iowa Safe Schools offers direct services and supports to LGBTQ+ students who have been bullied anywhere in the state of Iowa. Services include information and referral, individual counseling, safety planning, personal advocacy, co-advocacy, assistance with legal options.	Statewide, main office in Des Moines	Office: 515-381-0588 iowasafeschools.org	




HUMAN TRAFFICKING SERVICE PROGRAMS – FY2019



Organization	Brief Description	Service Area	Contact Info	Logo
Iowa Homeless Youth Center <i>Mason City, Ames</i>	<p>Provides comprehensive services to victims of crime including sex trafficking survivors between ages 18 to 21 for males and 18 to 24 for females, including those who are pregnant and parenting. Staff are human trafficking and trauma-informed trained and provide crisis intervention, counseling, emergency beds and transitional living (for up to a maximum of 24 months). They also offer the Youth Opportunity Center located in Des Moines. The center provides a daily meal site, mobile outreach and crisis intervention, life skills, employment services, mental health/counseling services, and daily youth development, education and computer services for youth of all ages.</p>	<p>Youth Opportunity Center located in Des Moines serves Polk County</p>	<p>Abigail Bohling or Elizabeth Patten Phone: 515.883.2379 https://www.yss.org/locations/iowa-homeless-youth-centers/</p>	
Youth & Shelter Services <i>Ames</i>	<p>Provides sex trafficking prevention, awareness, diversion and residential services. YSS provides emergency shelter for youth ages 12 to 17 in Ames and Mason City. Transitional living services are available for survivors ages 18 to 21 for a maximum of 24 months. YSS also offers prevention and awareness programming for youth, parents, and community groups. Teens Against Human Trafficking is a prevention program for middle and high school students where youth are empowered to increase safety within their school and community.</p>	<p>Youth shelters located in Mason City and Ames; Youth Opportunity Center located in Des Moines; staff offices in Ames, Boone, Marshalltown, Mason City, Nevada, and Webster City</p>	<p>Ruth Buckels Phone: 515.233.2250 ext. 4572 rbuckels@yss.org www.yss.org</p>	



Crisis Intervention Service <i>Mason City</i>	Provides comprehensive services to victims of sex and labor trafficking. Trauma-informed services include housing, counseling, medical and court advocacy, and resources and referrals. Advocates are mobile and meet survivors where they are. Training and public awareness are also offered.	Butler Cerro Gordo, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Mitchell, Webster, Winnebago, Wright, Worth	Crisis line: 1.800.479.9071 cishelps.org	
Friends of the Family <i>Waverly</i>	Provides comprehensive services to victims of sex and labor trafficking. Trauma-informed services include housing, counseling, medical and court advocacy, and resources and referrals. Advocates are mobile and meet survivors where they are. Training and public awareness are also offered.	Allamakee, Benton, Black Hawk, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, Winneshiek	Crisis line: 1.800.410.7233 fofia.org	
Braking Traffik (Family Resources) <i>Davenport</i>	Provides comprehensive services to victims of sex and labor trafficking. Trauma-informed services include housing, counseling, medical and court advocacy, and resources and referrals. Advocates are mobile and meet survivors where they are. Training and public awareness are also offered.	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	




NEW INITIATIVE PROGRAMS – FY2019

Organization	Brief Description	Population Served	Service Area	Contact Info	Logo
ArtForce Iowa	Offers DSM Heroes , designed for immigrant and refugee youth who have experienced trauma. Artist Mentors create friendly opportunities for arts experimentation and learning in a multi-lingual atmosphere. Weekly workshops based on young people's individual interests and informal field trips help them adjust to a new culture and build resiliency. The program incorporates life and work skills, mentorship, and advocacy into the art of creative expression. Along with art workshops, DSM Heroes offers intensive case management and advocacy in school, housing, legal assistance, and provides other resources and referrals.	Refugee/immigrant youth between ages 13-19 who are victims of crime (refugee status can demonstrate evidence of crime). Participants should show an interest in the arts, receive free/reduced lunch, and be able to participate in 1-2 workshops per week.	Polk County	600 Holcomb Ave #3 Des Moines, IA 50313 515.777.3182 http://www.artforceiowa.org/	
Big Brothers Big Sisters of NE Iowa	Provides children facing adversity with strong and enduring, professionally supported one-to-one relationships.	Youth facing adversity	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Fayette, and Floyd Counties	2350 University Ave Frontage Rd #8 Waterloo, IA 50701 319.235.9397	



Camp Fire Heart of Iowa	Offers Camp Brave , a week-long overnight program for children who have been affected by crime. Camp program includes summer camp outdoor activities and offers support services by partnering with local victim support agencies.	Children affected by crime (direct victims or children of adult victims)	Statewide	Camp Hantesa 1450 Oriole Rd Boone, IA 50036 515.432.1417 https://www.campfireiowa.org/	
Catherine McAuley Center	Provides individualized case management, engages professional counseling, and offers safe housing and health advocacy for Catherine McAuley Center residents and Aftercare participants.	Victims of domestic violence, sexual assault, stalking/harassment, and/or financial crimes	Linn County	866 4 th Ave SE Cedar Rapids, IA 50319 319.363.4993 https://cmc-cr.org/	
Candeo	The EPIC Project works with adults with cognitive impairments to provide 24 hour crisis intervention, mentoring, training in health and relationship building. Assists clients in developing crisis plans, coping skills, engagement in safe community inclusion, and empowerment. Aims to decrease unnecessary emergency services utilization, increase quality of life, and equip clients to cope with crisis.	Adults with an intellectual disability, traumatic brain injury, or chronic mental illness	Polk County	9550 White Oak Lane Johnston, IA 50131 515.259.8110 http://www.candeoio.org/	


Creative Visions	<p>The Crime Victim Assistance Program works with survivors of homicide/other violent crimes, focusing on reaching underserved/marginalized communities within Des Moines primarily, but not limited to Polk County. In addition to working with victims and direct survivors of the primary victim, they also work with family members of the perpetrator who have not been involved in the criminal act. They provide advocacy services, resources, and referrals and offer their other programming to clients as well.</p>	<p>Survivors of violent crime from underserved and marginalized communities. Survivors are considered direct survivors of the primary victim and family members of the perpetrator who have not been involved in the criminal act.</p>	<p>Polk County</p>	<p>1343 13th St Des Moines ,IA 50314</p> <p>515.244.4003</p> <p>http://cvonline.us/</p>	
Elderbridge Agency on Aging	<p>The Elder Rights Program serves individuals 60 years and older who are at risk of abuse or neglect, focusing on victims of physical or sexual abuse, financial exploitation, domestic/family violence, burglary, caregiver neglect, and more. Specialists provide direct advocacy services to the consumer to meet needs to keep the senior safe in their home.</p>	<p>Individuals 60 years of age or older who are at risk of abuse or neglect</p>	<p>29 county service area with offices in Mason City, Carroll, Fort Dodge, and Spencer</p>	<p>22 N. Georgia Suite 216 Mason City, IA 50401</p> <p>641.424.0678</p> <p>https://elderbridge.org/</p>	



EMBARC	The Refugee Victims Advocacy Program provides linguistically and culturally accessible, family-centered, integrated services for refugee victims of crime. The program provides case management that can assist in navigating healthcare, workforce, literacy, housing, education, legal, and human services. They also assist with accessing benefits, meeting basic needs, providing referrals, and offer community awareness building.	Burmese refugee victims of crime	Polk, Marshall, and Black Hawk Counties	2309 Euclid Ave Des Moines, IA 50310 515.286.3928 220 East 4 th St Waterloo, IA 50703 319.382.0954 http://www.embarcio.org/	
The Exhale Project	The Exhale Project offers free yoga classes to victims of sexual assault, domestic violence, human trafficking and other related traumas. Their mission is to provide a holistic healing alternative for survivors of trauma through the practice of trauma informed yoga. Their vision is to equip all survivors with functional tools to self-regulate both on and off the mat, allowing them to live healthier, happier lives and to increase the use of yoga in the treatment of trauma.	Survivors of sexual assault, domestic violence, human trafficking, and caregivers	Linn, Johnson, Mahaska, Marshall, Poweshiek, and Washington Counties	319.560.5264 www.exhaleproject.org https://www.facebook.com/exhaleproject/	





Family Resources	The Engaging Males Program provides outreach, advocacy, and support to male survivors of violent crimes and engages other males in providing peer/mentor support and awareness on the role males can play in reducing and ending violence. In addition to advocacy services, the program also provides outreach to raise awareness of the victimization of boys and men.	Males of all ages who are victims of crime with a focus on youth who identify as GSM, African American, and/or children and youth who are involved in the child welfare system	Clinton, Jackson, Louisa, Muscatine, and Scott Counties	2800 Eastern Ave Davenport, IA 52803 866.921.3354 http://www.famres.org/services/survivor-services	
Family Resources	The Domestic Abuse Comprehensive Enhancement and Underserved Populations Program supports the efforts of the Safe and Together Model, in which child welfare services partner with the survivor and put the responsibility of addressing the issue of domestic abuse on the abuser. This program also works with the Iowa Department of Human Services to help social workers understand the dynamics of domestic abuse when working within a child abuse case.	Iowa Department of Human Services, survivors of domestic abuse involved with the Iowa Department of Human Services	Clinton, Jackson, Louisa, Muscatine, and Scott Counties	2800 Eastern Ave Davenport, IA 52803 866.921.3354 http://www.famres.org/services/survivor-services	
Heartland Family Service	The Victim of Crime Assistance (VOCA) program is designed to help victims of crime recover from their experience, whether the crime is documented or undocumented. Provides case	Residents of Harrison, Mills, and Pottawattamie counties who are victims of crime	Harrison, Mills, and Pottawattamie Counties	H. Lee Gendler Center 515 E Broadway Council Bluffs, IA 51503 712.435.5363	




	management and counseling services.			https://heartlandfamilyservice.org/	
Heritage Area Agency on Aging through Kirkwood Community College	The Elder Rights Program provides emotional counseling, resource referrals, advocacy, and financial assistance to consumers who identify as victims of elder abuse. Services are provided in home and vary in length depending on the needs of the consumer.	Individuals age 60 and older (<i>or older adults struggling to access other resources</i>) who are victims of abuse, neglect, or exploitation	Benton, Cedar, Iowa, Johnson, Jones, Linn and Washington Counties	6301 Kirkwood Blvd SW Cedar Rapids, IA 52404 319.398.5559 http://www.heritageaa.org/	 The Heritage Agency™
Horse and Soul Ranch	Horse and Soul Ranch provides a healing environment and curriculum where survivors of abuse can interact with horses through grooming, saddling, and riding. Sessions are 90 minutes and the course lasts 6 weeks.	Survivors of violence (sexual abuse, domestic violence, and other violent crimes)	Statewide, ranch is located in Decorah	2458 365 th St Decorah, IA 52101 563.419.4085	
Iowa Health Foundation	Blank Children's STAR Child Advocacy Center offers provides intervention and long-term therapy to children who have experienced abuse, and their families, free of charge. In addition to therapy, the STAR Child Advocacy Center also offers forensic interviews and medical examinations, referrals, and family advocacy services.	Child victims of abuse who receive a referral from DHS, law enforcement, and private physicians	Des Moines/surrounding area	1215 Pleasant St Des Moines, IA 50309 515.241.4311 https://www.unitypoint.org/blankchildrens/services-child-protection.aspx	 Blank Children's Hospital UnityPoint Health




Iowa Justice for Our Neighbors (JFON)	Iowa Justice for Our Neighbors (JFON) provides high quality immigration legal services to immigrant victims of crime. Works on cases including applications for asylum, U Visas, VAWA self-petitions, special immigrant juvenile status, removal defense, and applications for legal permanent residency and naturalization.	Immigrant victims of crime in need of immigration legal services	Main office located in Des Moines. Provides legal clinics in Cedar Rapids, Columbus Junction, Decorah, Des Moines, Ottumwa, Marshalltown, and Storm Lake.	2024 Forest Ave Suite 101 P.O. Box 41006 Des Moines, IA 50311 515.255.9809 http://www.iowajfon.org/	 <p>I O W A Justice For Our Neighbors A United Methodist Immigration Ministry</p>
Iowa Legal Aid	Iowa Legal Aid provides enhanced civil legal services to low-income victims of domestic violence, sexual abuse, teen dating violence, stalking/harassment, sex trafficking, and/or elder abuse. Services include family law and other civil remedies related to divorce, custody, child support, and paternity focused on securing safety, stability, and improved quality of life.	Low-income victims of domestic violence, sexual abuse, teen dating violence, stalking/harassment, sex trafficking, and/or elder abuse in need of civil legal services	Regional offices in Council Bluffs, Ottumwa, and Waterloo. Serves 35 Iowa counties: Adams, Appanoose, Audubon, Black Hawk, Bremer, Buchanan, Butler, Carroll, Cass, Chickasaw, Crawford, Davis, Decatur, Fremont, Grundy, Hardin, Harrison, Howard, Jefferson, Keokuk, Lee, Lucas, Mahaska, Marion, Mills, Monroe, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Van Buren, Wayne, Wapello	To apply: 1.800.532.1275 Legal Hotline for Older Iowans: 1.800.992.8161 https://www.iowalegalaid.org/	 <p>IOWA LEGAL AID® HOPE. DIGNITY. JUSTICE.</p>



Jackson Recovery Centers	Jackson Recovery Centers integrates substance abuse services into domestic violence and sexual assault services in collaboration with Council on Sexual Assault and Domestic Violence (CSADV) and integrates sexual assault and domestic violence services into Jackson Recovery Centers substance abuse agency.	Survivors of domestic violence and/or sexual assault in need of substance abuse treatment	Offices in Sioux City, Cherokee, Denison, and Le Mars	800 5 th St Sioux City, IA 51101 712.234.2300 https://www.jacksonrecovery.com/	
Jesse Cosby Neighborhood Center	Victims of Crime Program (VOCA) assists and supports families affected by domestic abuse, sexual assault, incarceration, human trafficking and identity theft. Services provided include assistance with expenses incurred due to violence and counseling for individuals and families.	Families affected by domestic violence, sexual assault, incarceration, human trafficking, and identity theft	Black Hawk County	1112 Mobile St Waterloo, IA 50703 319.234.1793 https://jessecosbycenter.org/	
Mercy Child Advocacy Center	Mercy Child Advocacy Center provides comprehensive, child-friendly services to child victims of abuse. A multi-disciplinary team supports child victims through each phase of the abuse response, including detection and investigation of abuse, as well as treatment and follow-up services for child victims.	Child victims of abuse	Woodbury County	701 Jackson St Sioux City, IA 51105 712.279.2548 http://www.mercysioxcity.com/child-advocacy-center	

Milestones Area Agency on Aging	Elder Abuse Prevention and Awareness offers response to reported concerns of older Iowans and individuals 18+ with a disability who may be at risk or are experiencing abuse, neglect, and financial exploitation. Also offers emergency legal assistance; advocacy/counseling options; assistance with legal expenses for those in need of guardianship and for victims of financial exploitation; and assistance with lodging, food, clothing, and transportation.	Dependent and independent adults over 60 and individuals 18+ with a disability who may be experiencing or are at risk of abuse, neglect, and financial exploitation	Offices in Burlington, Davenport, and Ottumwa. Serves Appanoose, Clinton, Davis, Des Moines, Henry, Jefferson, Keokuk, Lee, Louisa, Lucas, Mahaska, Monroe, Muscatine, Scott, Van Buren, Wapello, and Wayne Counties.	623 Pennsylvania Ave Ottumwa, IA 52501 641.682.2270 935 E. 53 rd St Davenport, IA 52807 563.324.9085 509 Jefferson St Burlington, IA 52601 319.752.5433 http://www.milestonesaaa.org/	
Neighborhood Centers of Johnson County	G! World provides weekly afterschool programs for girls and young women of color who have been victims of crime, using curriculum to promote resiliency and self-esteem. Case management is available, including needs assessments, resource coordination, and referrals.	Young women of color ages 12-18 who have been victims of crime	Johnson County	Pheasant Ridge Neighborhood Center 2651 Roberts Rd Iowa City, IA 52244 319.354.2886 Broadway Neighborhood Center 2105 Broadway St Iowa City, IA 319.354.7989 https://ncjc.org/index.html	

Northern Lights Alliance Homeless Shelter	Northern Lights Alliance Homeless Shelter provides emergency shelter services in Mason City for homeless men, women, and children, prioritizing victims of crime and veterans. Offers on-site counselor for victims of crime and assists with securing housing.	Individuals/families experiencing homelessness in Cerro Gordo, Floyd, Franklin, Mitchell, Worth, Winnebago, and Wright Counties	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Worth, Winnebago, and Wright Counties	641.423.5920 http://northernlightsshelters.org/about-us/	
Seasons Center	HEAL Initiative (Hope, Enable, and Learn Project) provides therapy services to victims of crime in home, community, or office settings. Family, individual, and group therapy services are provided. The program also provides assistance with Crime Victim Compensation, information and referrals, retreats, therapeutic camp services, and personal advocacy/accompaniment. When appropriate, emergency financial assistance is also provided.	Victims of crime, including, but not limited to: physical abuse, sexual abuse, burglary, being a witness to violence, or homicide	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, and Woodbury Counties	201 East 11 th St Spencer, IA 51301 24/7 Crisis Line: 800.242-5101, Option 8 712.262.2922 https://seasonscenter.org/	 
The Project Quad Cities Access Equality	The Project's VOCA Program provides free services to victims of crime, including mental health, case management, nutritional support, transportation, client assistance, housing case management and assistance, prevention/screening, and referral and coordination.	Victims of crime in need of supportive services in the Quad Cities area	Scott, Clinton, Muscatine, and Jackson Counties	1701 River Drive Moline, IL 61265 563.231.4520 https://www.tpgc.org/services	

Project IOWA	Project IOWA provides training, employment placement services, and wrap-around supports to marginalized, underserved victims of crime to help them move towards financial stability and emotional healing. Services include job-seeking training, personal growth training, and trauma-informed care yoga.	Victims of crime in need of assistance gaining employment, building self-sufficiency		1420 Mulberry St Des Moines, IA 50309 515.280.1274 http://www.projectiowa.org/	
SAL Family and Community Services	Open Door provides services to community members to help them move out of poverty through a program that addresses short and long-term needs. Services include crisis/emergency care, case management, community outreach, linking resources, and mentorship to remove barriers to success.	Victims or witnesses of crime (reported or unreported) who are in crisis and live in Scott County	Scott County	Friendly House 1224 N Myrtle St Davenport, IA 52804 563.265.5500 http://www.salfcs.org/	
Southwest Iowa Families Inc.	Southwest Iowa Families, Inc. provides emotional support, referrals, and financial support for victims of crime, including rent and utilities, food, prescriptions, travel expenses, emergency hotel shelter, phone service, door or window replacement, and locks.	Families who have experienced crime and are in need of supportive services	Southwest Iowa	215 E Washington Clarinda, IA 51632 1.888.486.9599 http://www.southwestiowafamilies.org/	

The Crisis Center of Johnson County	<p>The Mobile Crisis Outreach Program is a 24/7 program that dispatches mental health counselors to homes, schools, ERs, or public places where a mental health crisis is occurring. The program works to stabilize the crisis, assess the need for referrals to other services, reduce unnecessary hospitalizations and arrests, and provide crisis beds (1-5 day stay) for people having a mental health crisis but do not need psychiatric hospitalization.</p>	<p>Individuals having a mental health crisis</p>	<p>Johnson and Iowa Counties</p>	<p>1121 Gilbert Ct Iowa City, IA 52240</p> <p>Crisis Line: 855.800.1239</p> <p>https://www.iccrisiscenter.org/</p>	
U.S. Committee for Refugees and Immigrants (USCRI)	<p>The USCRI Des Moines Legal Services Program provides free, professional legal representation to refugee and immigrant victims of crime and their families in humanitarian-based and family immigration matters.</p>	<p>Immigrants, refugees, and their families in need of immigration legal services/representation</p>	<p>Des Moines area</p>	<p>1200 University Ave Suite 205 Des Moines, IA 50314</p> <p>515.528.7525</p> <p>http://refugees.org/desmoines</p>	
United Action for Youth	<p>Youth Victim of Crime Services provides advocacy, counseling, and mental health therapy services to youth victims of crime and support services for non-offending family members. Specific programming is also offered for students in rural communities.</p>	<p>Adolescent victims of dating violence, domestic abuse, stalking, sexual assault, child abuse, assault, violent crime, and homicide survivors. Target age is 12-18 or teen parents up to age 23.</p>	<p>Johnson and Iowa Counties</p>	<p>1700 S First Ave Suite 14 Iowa City, IA 52240</p> <p>Main Office/24 Hour Crisis Line: 319.338.7518</p> <p>http://www.unitedactionforyouth.org/contact/</p>	

Vera French Community Mental Health Center	Rick's House of Hope offers services to children experiencing grief, loss, or trauma issues. They offer seasonal support groups for children of all ages, special holiday events, crisis debriefing for traumatic situations involving children, and two one-week summer day camps. They also offer trauma-informed one-on-one counseling/therapy family therapy at no cost or minimal cost to families.	Children who have experienced trauma and/or loss, and their families	Cedar, Clinton, Jackson, Muscatine, and Scott Counties	1441 W Central Park Ave Davenport, IA 52804 563.383.1900 https://www.verafrenchmhc.org/	
Young Women's Resource Center	The Lotus Program utilizes individual and small group art therapy to teach young women coping skills and help victims access unconscious emotions related to traumatic events. The program explores painting, movement, music, and more to build self-esteem, healthy relationships, and resiliency.	Girls and young women (10-21 years) who have experienced trauma such as physical/sexual abuse, harassment, dating violence, or who have been impacted by domestic violence	Polk County	818 5 th Ave Des Moines, IA 50309 515.244.4901 https://ywrc.org/	
Youth Emergency Services & Shelter (YESS)	REACH – (Residential Empowerment and Advocacy for Children's Health) is a residential program that provides support, care coordination, advocacy, expressive arts therapy, and counseling services to children under the age of 18 who are child victims of maltreatment and crime.	Youth under age of 18 who are victims of maltreatment and crime	Polk County	918 SE 11 th St Des Moines, IA 50309 515.282.9377 https://www.yessiowa.org/default.aspx	